

Global Planning Concept Design: The journey continued

In **2013**, the Janssen Supply Chain (JSC) (Janssen is the pharmaceutical segment of Johnson & Johnson) Global Planning team presented results from a **Global Planning Concept Design (GPCD)** project that had begun the prior year. The case for action had become very clear following a Voice of the Customer exercise. There was a need to harmonize the JSC planning processes across our 18 global production sites, and results were delivered across three areas: **Patient, People and Financial**.

Since that time, the JSC Global Planning team has continued on its journey with GPCD, changed its organizational structure and begun the implementation of a fully automated and integrated E2E planning system across all its 18 sites around the world. The project, called '**Olympus**', ultimately went live on October 1st this year.

Having shown **strong results** in 2013, we were able to further optimize our GPCD approach and deliver very strong results over the course of the **last five years**:

- The **service level increased from 95,1% to 99,4%**
- We delivered **\$1BN in inventory savings**, bringing the Days of Supply from 323 to 246. This is close to the industry best practice of 234, and we're still improving.

The sustainable change approach created a more **capable, diverse and enthusiastic talent pool**:

- 22% of our Global Planning team members had a promotion, lateral move, role expansion.
- The People culture survey (part of the J&J Credo survey) results of Global Planning are consistently above the average.

Due to the overwhelming success of our GPCD project, the approach has been **expanded to the Medical Devices and Consumer segments of J&J**

- Our process decomposition became the foundation for J&J Supply Chain's
- Our people were requested to present the approach and the elements that led to success
- The OMP+ software is selected as the preferred planning software in J&J

We hope this gives you a good overview and understanding of the continued optimization and results from the journey we have continued on after winning the Supply Chain Award Project of the Year in 2013. We thank you for your support and vote.