

**5th ParadigMS Belgium Symposium**  
**Thursday 12 March 2020**  
**Terms & Conditions**

**Organiser**

The 5th ParadigMS Belgium Symposium (hereinafter referred to as “the Event”), is organised by LAUREA Group BV, legal address: Moorsledestraat 140, 1020 Brussel, VAT BE0682 428 751 (hereinafter referred to as “the Organiser”). The programme is elaborated by ParadigMS Private Foundation in consultation with the Belgium Study Group for MS (hereinafter referred to as “the Programme Committee”).

**Customer and Delegate**

A Customer is the person executing the registration on the Site and who's details are included as the invoice address.

A Delegate is the person whose information is included in the registration and is to be considered as the person who will participate at the event.

**Access**

Access will only be granted to those persons in the possession of a valid registration (hereinafter referred to as “Delegate”). A registration is valid when a registration is confirmed via the registration platform (hereafter referred to as “Registration”) and when full payment of the registration fee (hereafter referred to as “Fee”) has been received (hereafter referred to as “Valid Registration”).

**General behaviour**

Each Delegate must comply with the guidelines of the Organiser. This implies, among other things, normal behaviour, safety measures, no use of drugs, a general smoking ban in all public buildings, etc. In the event of a violation, the Organiser has the right to exclude these Delegates without any form of compensation.

**Application**

These Terms & Conditions apply, without restriction or reservation, to all products and/or services offered for sale (hereinafter referred to as “Services”) on the registration platform of the Event ([www.paradigms-symposium.be](http://www.paradigms-symposium.be)), hereinafter referred to as “the Site”.

The fact for a person or entity to order on the Site implies full acceptance of these general conditions of sale. They are accessible at any time on the Site and will prevail, where appropriate, over any other version and over the Client's own general terms of purchase or other terms and conditions.

**Cancellation of the Event**

If the Event has to be cancelled for reasons within the Organisers control, the Organisers liability in the event of this cancellation is limited to a full refund of the Fee only. The Organisers will not refund travel, hotel or any other costs associated.

The Organiser accepts no liability and will not refund the Fees paid if the Event is cancelled or postponed for reasons beyond the Organiser's reasonable control resulting from an act of nature, governmental regulation, fire, war, terrorist activity, civil commotion or an act of God.



LAUREA GROUP BV  
Office address: Silversquare EU, Square Meeûs 35, 1000 Brussels  
[projectteam@laurea.be](mailto:projectteam@laurea.be)  
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**Cancellation of participation**

All cancellations of participation in the Event, by a Delegate, must be made in writing and sent to [projectteam@laurea.be](mailto:projectteam@laurea.be).

A cancelled participation by a Delegate does not entitle the Delegate or the Customer to a refund of the payment(s) made to purchase a Valid Registration.

A cancelled participation by a potential Delegate, in case a choice has been made to pay via wire transfer, does not waive the obligation to pay the Fee by the Customer or the Delegate.

However, in both cases, a name can be substituted by another name till 9 March 2020. An email should be sent to [projectteam@laurea.be](mailto:projectteam@laurea.be) to inform on the substitution, otherwise it will not be considered.

**Photo- and video recording**

A photo and videographer will be present during the entire duration of the Event.

The photos taken can be distributed via the Programme Committee's communication channels (website, e-newsletter, social media, event and annual reports ...).

On the basis of the video material, an "aftermovie" may be prepared that will be distributed via the same communication channels. For this Delegates may be asked on the spot to include a short quote.

Note that the Programme Committee treats both photo and video material with care and uses it only in a context that is in line with the Programme Committee's objectives. The Programme Committee will not transfer the photo and video material to third parties, except for the preparation of relevant Programme Committee communications.

By their participation, the Delegates agree to this.

If a Delegate has objections to the use of this photo and video material as described above, they should inform the Organiser via [projectteam@laurea.be](mailto:projectteam@laurea.be).

**Payment instructions & modalities**

Current published Fees are excluding of tax, the Organiser reserves the right to defer any new taxes and rate increases. The prices indicated are in Euros.

The following payment methods are accepted before the Event starts:

- Bank transfer (payment needs to be received on the Organisers' bank account before 12 March 2020).
- Online payment via Bancontact
- Online payment via ING Home Pay
- Online payment via Belfius Direct Net
- Online payment via KBC/CBC payment button



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Credit Card payments and Paypal are not accepted.

At the Event, MobilePay is accepted as payment method.

Online payment processing provider: [www.mollie.com](http://www.mollie.com)

Payment charges: All payment charges that are charged to the Organisers, are included in the Fee.

**Complaint**

Any complaint and/or dispute by the (potential) Delegate or a Customer against the service must be made, exclusively by e-mail to the address [projectteam@laurea.be](mailto:projectteam@laurea.be), at the latest 48 hours after the event giving rise to the complaint, under penalty of forfeiture.

**Retraction period / cancellation policy**

The Service is confirmed as quickly as possible via e-mail.

Booking confirmation will be sent to the Customer or (potential) Delegate immediately for all on-line bookings (the "Customer" can choose who receives the confirmation). If the (potential) Delegate or Customer has not received an email confirmation within 24 hours of making the on-line booking, please contact the Organiser at [projectteam@laurea.be](mailto:projectteam@laurea.be).

The Parties therefore agree that the sending of this email shall not give rise to the exercise of any right of withdrawal.

**Intellectual and industrial property**

By purchasing the Valid Registration, the Customer becomes the holder of a non-exclusive license to use the Site. This license includes the right to use the Site for strictly personal use and within the framework of the Customer's own private or professional activities. This right is non-transferable on the part of the Customer.

Any reproduction or representation, in whole or in part, for other purposes, in particular for commercial purposes, on any medium whatsoever, is prohibited. Failure to comply with this prohibition constitutes an infringement which may result in the civil and criminal liability of the counterfeiter.

The Site is protected by copyright legislation and, in general, intellectual property law. No mention or use of trademarks, trade names, acronyms, logos, drawings or photos appearing on the Site may be made without our prior written consent. Any reproduction or use not previously and expressly authorized is constitutive of the offence of counterfeiting and liable to civil and criminal prosecution. Furthermore, any use contrary to good morals and morality may not be the subject of any authorization.

**Responsibility**



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The Registrations offered for sale and the information distributed have been the subject of all the necessary care.

However, the Customer acknowledges and accepts that the information presented does not in any case constitute a detailed legal opinion.

The information presented is used by the Customer under the entire responsibility of the Customer and for information purposes only.

A Registration must be adapted to the objectives pursued by the Parties, taking into account their own legal constraints and particularities.

By using the registration platform, the Customer waives the liability of the Organiser, its publishers or the author of the text, even in case of weakness or inaccuracy, whether obvious or not, of its content.

In any case, the responsibility of the Organiser, its publishers, its partners and the authors is limited to the reimbursement of the purchase price.

**Privacy Policy**

The Organisers treat your personal information in accordance with the applicable data protection legislation. The Organisers only use your information for administration and communication in the frame of the Event and will only share your first name, last name, province and category with the Programme Committee. Only anonymised data will be shared with the sponsors and other stakeholders.

**Invalidity**

If for any reason a provision of these general terms and conditions should be declared inapplicable, such inapplicability shall not affect the application of the other provisions of the general terms and conditions. The provision deemed inapplicable will then be replaced by the closest possible provision.

**Applicable Law and Competent Court**

These general terms and conditions are exclusively governed by Belgian law. In the event of a dispute, only the Courts of the judicial district of Brussels will be competent.

**Contact**

Should you have any question, please do not hesitate to contact the Organisers via [projectteam@laurea.be](mailto:projectteam@laurea.be)



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